

Committee: PERFORMANCE SELECT COMMITTEE

Agenda Item

Date: 5th February 2008

8

Title: 2006/07 QUARTILE REPORT

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Item for information

Summary

1. This report presents a summary of performance data for the Quartile positioning of all Best Value Performance Indicators collected by the Council for the years 2005/06 and 2006/07.
2. Where possible, direct comparison of the end of year Quartile positions has been completed for each Performance Indicator. However, due to differences in the Performance Indicator baskets collected for each year, a full comparative analysis has not been possible.

Recommendations

3. That the Committee discusses 2005/06 and 2006/07 Quartile performance analysis and minutes any action to be taken.

Background Papers

4. The following papers were referred to by the author in the preparation of the report:
 - Audit Commission – 2005/06 BVPI data and quartiles
 - Audit Commission – 2006/07 BVPI data and quartiles
 - Performance Improvement Team internal files 2006 and 2007

Impact

Communication/Consultation	Communication on performance is carried out via Utterings, Uttlesford Life, Members' Bulletin and specific service briefings
Community Safety	None beyond service improvement on the Community Safety performance indicators. Awaiting comment from Essex Police
Equalities	None beyond service improvement on the equality and diversity performance indicators
Finance	Performance Improvement Plans cover any additional funding associated with recovery of

	performance
Human Rights	None
Legal implications	The Audit Commission's focus on data quality, will require consideration and quality assurance controls
Sustainability	No direct impact resulting from report findings

Situation

5.0 The Council collects a number of indicators to monitor performance and these form part of the performance management framework. They include:

- Best Value Performance Indicators specified by the Government
- Local Performance Indicators determined by the Council, which the Government expects to reflect local priorities.

As part of the annual audit conducted by the External Auditor (Audit Commission), a report containing the Quartile position results for the Best Value Performance Indicators is published.


This Audit Commission report contains outturn data for all Councils broken down by Best Value Performance Indicator. It also identifies top and bottom Quartile data for each of the Indicators that can be used to measure performance within the Council.

This report presents the performance data for 2006/07 Best Value Performance Indicator quartile positions.

As part of the ongoing review and improvement of corporate performance management at Uttlesford District Council, performance indicators are reported directly to the Performance Select Committee.



Summary Analysis

Status








Quartile Position		2005/06 No. of PI's	%	2006/07 No. of PI's	%
Top		30	46%	33	38%








2006/07 Quartile Report




Performance Select Committee, item 8

Bottom		15	23%	15	17%
Neither		20	31%	40	45%
Total No. of PI's reported		65		88	





5.1 A direct comparison of 2005/06 and 2006/07 Quartile positions can be made against **60** BVPI's. The results are as follows:

Positive Movement 				
Quartile Position 2005/06	Quartile Position 2006/07	No. of BVPI's	%	PI Details
		6		<p>BV79b(i) - Amount of HB overpayments recovered as a percentage of all HB overpayments</p> <p>BV91b - Kerbside collection of recyclables (two recyclables)</p> <p>BV106 - New homes built on previously developed land</p> <p>BV217 - Pollution Control Improvements Completed On-time</p> <p>BV219b - Preserving the Special Character of Conservation Areas: Character Appraisals</p> <p>BV219c - Preserving the Special Character of Conservation Areas: Management Proposals</p>
		2		<p>BV66d - % of LA tenants evicted as a result of rent arrears</p> <p>BV84b - Household Waste Collection (% change in kilograms per head)</p>
		1		<p>BV214 - Housing Advice Service - % of repeat homelessness within 2 years</p>
Total		9	15%	

				
Negative Movement				
Quartile Position 2005/06	Quartile Position 2006/07	Number of BVPI's	%	PI Details
		4		BV16a - Percentage of Employees with a Disability BV109a - Major applications determined in 13 weeks BV203 - Change in number of families in temporary accommodation BV216b - Information on contaminated land
		2		BV8 - % of invoices paid on time BV86 - Cost of household waste collection
		3		BV11a - Top 5% of Earners: Women BV11c - Top 5% of Earners: with a disability BV212 - Average time taken to re-let local authority housing
Total		9	15%	

				
Unchanged Movement				
Quartile Position 2005/06	Quartile Position 2006/07	Number of BVPI's	%	PI Details
		18		BV9 - % of Council Tax collected BV10 - % of Non-domestic rates collected BV11b - Top 5% of Earners: Ethnic Minorities BV63 - Energy Efficiency of Housing Stock BV66c - % of LA tenants in arrears who have had Notices Seeking Possession served BV78a - Speed of processing new HB/CTB claims BV78b - Speed of processing changes

			<p>of circumstances for HB/CTB claims</p> <p>BV82a(i) - % of Household Waste Recycled</p> <p>BV127a - Violent Crime per 1,000 Population</p> <p>BV127b - Robberies per 1,000 Population</p> <p>BV128 - Vehicle crimes per 1,000 population</p> <p>BV170c - Visits to and Use of Museums - School Groups</p> <p>BV184a - Non-decent local authority dwellings (%)</p> <p>BV184b - Non-decent local authority dwellings (change)</p> <p>BV199a - Local street and environmental cleanliness - Litter and Detritus</p> <p>BV199b - Local Street and Environmental Cleanliness – Graffiti</p> <p>BV199c - Local Street and Environmental Cleanliness - Fly-posting levels</p> <p>BV205 - Quality of Planning Service checklist</p>
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		<p>17</p>	<p>BV12 - Working Days Lost Due to Sickness Absence</p> <p>BV14 - Percentage of Early Retirements</p> <p>BV15 - Percentage of Ill-health Retirements</p> <p>BV17a - Ethnic Minority representation in the workforce - employees</p> <p>BV66b - Rent collection and arrears recovery: No. of LA tenants with more than 7 wks rent arrears as % of total No. of council tenants</p> <p>BV79a - Accuracy of processing HB/CTB claims</p> <p>BV82a(ii) - Tonnes of Household Waste Recycled</p> <p>BV82b(i) - % of Household Waste Composted</p> <p>BV82b(ii) - Tonnes of household waste composted</p> <p>BV109b - Minor applications determined in 8 weeks</p> <p>BV109c - 'Other' applications determined in 8 weeks</p> <p>BV126 - Domestic burglaries per 1,000 households</p> <p>BV166a - Environmental Health Checklist</p> <p>BV170a - Visits to and use of museums & galleries - All Visits per 1,000 population</p> <p>BV170b - Visits to and use of Museums & galleries - Visits in Person per 1,000 population</p> <p>BV183a - Length of stay in temporary accommodation (B&B)</p> <p>BV213 - Preventing Homelessness - number of households where homelessness prevented</p>
		<p>7</p>	<p>BV64 - No of private sector vacant dwellings that are returned into occupation or demolished</p> <p>BV66a - Rent collection and arrears recovery: rent collected as proportion of rents owed on HRA</p>

2006/07 Quartile Report

Performance Select Committee, item 8

				<p>BV79b(ii) - HB recovered as a % of total amount of recoverable HB overpayments</p> <p>BV84a - Household waste collected per head, in kilos</p> <p>BV91a - Kerbside Collection of Recyclables (one recyclable)</p> <p>BV218a - Abandoned vehicles - % investigated within 24 hrs</p> <p>BV218b - Abandoned Vehicles - % removed within 24 hours of required time</p>
Total		42	70%	

Risk Analysis

The following have been assessed as the potential risks associated with this issue:

Risk	Likelihood	Impact	Mitigating actions
That BVPI's will not meet top quartile position requirements	Low	High	<p>Performance is considered and commented on by SMB on a quarterly basis.</p> <p>Performance Select Committee will focus on corporate performance issues.</p> <p>Benchmarking will be continually conducted against other local authorities.</p>